SERVE HERE AMERICA

Learning Module Week 9: Debriefing and Voting on Group Projects

During this week's class, participants should discuss the challenges they've identified within their own organizations. From the presentations last week, participants should prepare questions about their peers' organizations and the specific challenges presented. Participants should vote on which projects, based on the challenges presented, they wish to focus on during the latter half of the program. The instructor will choose groups based on these preferences.

Please review with the participants the details of the case study component of the program.

<u>The Serve Here Case Study</u>

Working with your new employer, you will develop a brief paper that describes the challenges and opportunities your employer faces and will present that "case study" to your peers. Possible solutions to addressing those challenges and seizing new opportunities will be discussed in this learning community and shared with your employer. Further, it is conceivable that the learning community may want to work with your employer to implement one or more of those suggestions. Please consider inviting someone from the participants' organizations to attend the presentations.

Presentations will take place during the second to last official meeting of the Learning Module. Instructors can decide whether case studies should be completed individually or in groups, choosing one of the participant's organizations. The following weeks' instructions are based on group projects, but can easily be adapted to accommodate individual projects.

Preparation:
- ❏ In regards to the previously selected problem within their own organization, participants should list the preliminary steps to achieving a solution to the problem
  - ❏ Indicate which of these steps needs to be done in connection and cooperation with the organization
  - ❏ List the names and titles of specific individuals at their organization,, or within their networks, that will need to be engaged in this effort

Learning Objectives:
- ❏ Participate in the selection of one (or more) workplace challenge (s) that each group will address in the case study projects
- ❏ Each participant will list his or her characteristics/skills that will be helpful during the problem solving portion of the project
- ❏ Are there specific areas of the project where individuals feel less confident? How can these limitations be minimized or addressed?