

# SERVE HERE AMERICA

## Learning Module Week 8: Where do you work? Employment Agency Background Information

This week, participants will prepare and present brief summaries of their organization. Participants should comment on how their roles enhance the overall functioning of the organization.

### Preparation:

- In their presentations, participants should address the following:
  - What is the organization's mission
  - What services does it provide?
  - What are some identifiable skills that highly successful employees possess?
  - Has a mentor within their workplace been identified?
  - Most importantly, what are the challenges of the workplace?
  - If the participant is of the Millennial Generation, how can the Millennial's fresh perspective impact the future of the organization?
- Presentations should be clearly organized and should include a brief handout for the other participants. PowerPoint, or other form of digital presentation, is also welcomed.
- In the coming weeks, participants will divide into groups to address the specific challenges of a chosen workplace. Group members will identify solutions and actionable processes to the resolve the particular challenges. Learning about each participant's organization this week will be critical to selecting which workplace is chosen for each group.

### Learning Objectives:

- Participants should list 3 or more challenges present in their workplace (possible categories include: finances, personnel issues, accessibility, etc.)
- Which of these categories, does the participant, and his or her peer group, have the most resources and capabilities to address?